



Clovis Thrift Store to Reopen



The Clovis Hinds Hospice Thrift Store will reopen on Tuesday June 30.

The initial Clovis Thrift Store hours will be Tuesday through Saturday, from 10 a.m. to 5 p.m. for shopping and self-drop-off donations. There are safety measures in place.

Please log on to hindshospice.org or call 559-892-2120 for more information.

The Madera and Chowchilla Thrift Stores will be opening over the summer.

Hinds Hospice Fresno/Madera

2490 West Shaw Avenue #101
Fresno, CA 93711

Main: (559) 226-5683

Intake and Referral:
(559) 317-6010

Hinds Hospice Merced

410 West Main Street
Merced, CA 95340

Main: (209) 383-3123

Intake and Referral:
(559) 317-6010

Grief Support at the Center for Grief & Healing

(559) 248-8579

www.hindshospice.org

You Gave Me the Time to Say Goodbye

"As a nurse, I worked with families who were caring for their loved ones at home. I thought my experience made me more qualified than most to care for my husband. I can tell you that I never, ever had enough empathy and understanding about what families go through until I went through it myself. I didn't know how difficult it could be."

~ JULIE TIPPS

Julie Tipps is a registered nurse. She worked for 40 years in various roles, including home health care with Saint Agnes. Her husband, Ronald, struggled with complications after a severe coronary infarction in 1999. By 2016, Ronald was experiencing multiple health issues and Julie became his primary caregiver. "Caring for Ronnie soon became a 24 hour-a-day job," says Julie. "At one point, he was seeing eight different doctors." Although her friends pleaded with her to get assistance, Julie admits, "I fought it. I didn't want to ask for help."

"Ronnie's care was very difficult. He lost 70 pounds in a year and a half," Julie says, her voice cracking. "He was in severe pain. The days were bad, and the nights were worse. Toward the end, I hadn't really slept in weeks, and I was exhausted. I hired a nurse's aide to provide some support during the week. She was wonderful, but Ronnie's care was all-consuming. It wasn't until we called Hinds Hospice in May of this year that things really changed."

After more than 20 years of caring for her husband, Julie contacted Hinds Hospice. "A nurse came to the house to do an intake evaluation. She was wonderful. She asked Ronnie why he thought he would be a good hospice patient and he said, 'Before I die, I want to have some pain-free days.'" Julie's voice lowers, and she takes a moment to collect herself. "They did that for him. They are exceptional at managing symptoms, and they gave him the pain-free days he wanted."

Julie continued to care for Ronald at home, with frequent visits by the Hinds Hospice care team. The last months had nearly overwhelmed her, but she now had a partner in Hinds Hospice. "It was so comforting to have a support team available 24/7. They gave me guidance, and managed his pain beautifully. I would talk to the nurses about what was going on, or about administering medications and they would say 'Yep, you're doing the right thing.' They let me know what to expect and what the parameters were, and it was a great comfort." Julie smiles. "They treated Ronnie as a person, not just a patient. I didn't deal with one person at Hinds Hospice who wasn't everything you would want and more in terms of kindness, knowledge, and support."

When Ronald's condition further declined, Julie requested that he be transferred to the Hinds Hospice Home on Twain Avenue, in Fresno. "It was April 17th, and the social worker came out to the house to help with the move," Julie recalls. "He said something that hadn't occurred to me. It seems obvious now, but he said, 'You've been Ronnie's caregiver all these years. Now you can just be his wife.'" Julie pauses, and she takes two deep breaths. "It was true. The responsibility was lifted off my shoulders. So then... I was just his wife."

"Ronald's friends visited and said goodbye," Julie recalls. "I spent hours with him, while Hinds Hospice took care of the rest. I talked to Ronnie about everything under the sun. I said all the things I had been saying, but I said them again, so he would be sure to know."

"At the Hospice Home, the chaplains prayed over him twice," Julie says, her voice calm.

"Ronnie passed peacefully on April 19th. He was able to have the time without pain that he wanted, and I was able to say goodbye. I couldn't have done it without Hinds Hospice, and for that, and for them, I will always be grateful."



Ronald Tipps loved fishing, guns and motorcycles

**HINDS HOSPICE MADE
 A DIFFERENCE IN
 2019 BECAUSE OF**

You

PATIENT CARE PROVIDED IN FISCAL YEAR 2019

1,641 Patients Cared For

354 Patients Served in our Hospice Home

Veterans Served
315

65 Children Served in our Hinds Kids Pediatric Concurrent Care Program

BEREAVEMENT SUPPORT SERVICES IN FISCAL YEAR 2018

4,804 Individuals Provided Grief Support

331 Angel Babies Families Served

Bereavement Support Phone Calls Made
6,023

153 Survivors of Suicide Loss Support Group Attendees

11,420 Bereavement Support Mailings Sent

Children and their Families Helped Through our Circle of Friends Program
59

Individual Hospice-Related Counseling Sessions

720



**LuAnn Joy,
 Board Chair**

Message from the Board Chair:

It could not be timelier that the World Health Organization had designated 2020 as the International Year of the Nurse

and the Midwife. This is the 200th anniversary of Florence Nightingale's birth. From her work in the Crimean War to today, we continue to use scientifically based care in nursing and midwifery.

During this unprecedented pandemic in modern times, we see nurses in the spotlight around the globe demonstrating the irreplaceable work of nursing for all to see. They are working tirelessly to provide the care, compassion and expertise needed for their patients and, for each other.

Here at Hinds, we see our nursing team members as heroes each and every day. Today, we are even more grateful for their championing of the necessary new processes they have had to employ to safely continue their sacred work, despite the risks related to Covid-19. Providing comfort and solace to our patients and families is especially important during this time. We are equally grateful for the entire agency supporting the teams as they execute the measures needed to continue the care for our patients. The nurses cannot do their work without the entire team.

I would also like to recognize our Founder, Nancy Hinds. With her nursing knowledge, expertise and a heart full of love, she started an organization to "uphold the dignity and ease the suffering of the terminally ill while supporting their loved ones and those who are grieving."

On behalf of the Board of Directors, I would like to thank you all for the vital job you are doing to care for our patients. I am so proud of you. May God bless you and keep you safe.

LuAnn Joy

**LuAnn Joy,
 Hinds Hospice Board Chair**

CEO's Message to the Friends of Hinds Hospice

Our Annual Report is an opportunity to reflect on the previous fiscal year. We have much to be proud of in 2019. It was an incredible year for Hinds Hospice. We served more patients and provided support to more families than ever before. We continued to comfort the bereaved and care for those in need in the communities we serve, regardless of their ability to pay. We continued making a real difference in the lives of the most vulnerable and their families.



**Eric Klimes, MBA,
Hinds Hospice CEO**

Today, despite the challenges we all face, our commitment to our mission to ease suffering is stronger than ever. COVID can't stop compassion, and in 2020, Hinds Hospice continues to see more patients and take the complex cases that many other hospices choose to turn away. Because we set the standard for safety, our patients, staff and their families can be sure that we are not only meeting, but also exceeding local, state and federal safety standards.

It is likely that this year will continue to bring significant challenges. We will, without doubt, rise above them. To our valued staff, volunteers, friends, and partners, I would like to thank you for all you do to ensure Hinds Hospice continues to maximize its mission and adhere to Nancy Hinds' core values of compassion and care.

Sincerely,

**Eric Klimes, MBA
Hinds Hospice CEO**

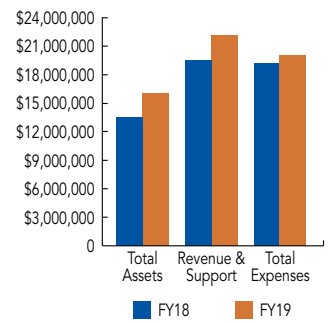
New Medical Director and New Executive Director of Development

The Hinds Hospice Board of Directors is pleased to announce that Dr. James Simmons, D.O. accepted the position of Hinds Hospice Medical Director, effective May 4, 2020. Dr. Simmons has been with Hinds Hospice for five years and is Board Certified in Internal Medicine and Hospice and Palliative Care. His academic qualifications also include a Master of Business Administration.

In May 2020, Tegest Hailu, M.D., decided to step down from her position as Medical Director. Dr. Hailu has been with Hinds Hospice for five years, and in that time has consistently gone above and beyond to make a difference in the lives of our patients and families. Dr. Hailu has decided to take an opportunity to help others in the Pacific Northwest.

The Hinds Hospice Board is also pleased to announce that Steve Weakland accepted the vacant Executive Director of Development position. Steve comes to Hinds from California State University, Fresno where he served as Director of Development. Steve also served as Director of Development for San Joaquin Memorial, in Fresno. Steve's first day with Hinds Hospice was May 11, 2020.

Lynne Pietz, former Executive Director of Development, is now the Strategic Initiatives Officer for Hinds Hospice.



Statement of Financial Position For Fiscal Year 2019

(October 1, 2018-September 30, 2019)

Total Current Assets	\$6,285,040
Property and Equipment, Net	\$5,180,687
Investment Securities	\$4,529,574
Other Assets	\$670,328
Total Assets	\$16,665,629

Current Liabilities	\$1,889,935
Long-term Debt	\$1,664,252
Unrestricted Net Assets	\$11,700,498
Restricted Net Assets	\$1,410,944
Total Liabilities and Net Assets	\$16,665,629

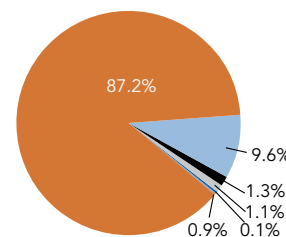
Revenue, Support and Expenses For Fiscal Year 2019

(October 1, 2018-September 30, 2019)

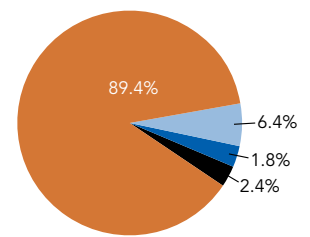
Revenue and Support	22,465,080
Patient Revenues Net (Medicare, etc.)	87.2%
Donations, Memorials, and Special Events	9.6%
Rental Income	1.3%
Other Operating Revenue	1.1%
Thrift Store Revenue	0.9%
Investment Income	0.1%

Expenses	19,520,346
Patient Care	89.4%
General and Administration	6.4%
Hospital Charitable Properties Inc.	2.4%
Fundraising	1.8%

REVENUE AND SUPPORT



EXPENSES



Number of Patients Served	1,641
Days of Patient Care	107,256
Charity Care	\$92,376

Hinds Hospice is a 501 (c) (3) charitable organization and operates on partial reimbursement from private health plans, and relies heavily on donations from its communities served and its Thrift Stores to meet existing needs. Hinds Hospice complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

What the CARES Act Means for Your Charitable Giving

On March 27, the President signed into law the Coronavirus Aid, Relief and Economic Security (CARES) Act to help combat the far-reaching impacts of COVID-19. The bill provides increased tax incentives for charitable giving for both individuals and corporations, signifying an intent to stimulate philanthropy throughout America.

Are you itemizing deductions?

The adjusted gross income (AGI) limit for cash contributions was increased for individual donors. For cash contributions made in 2020, you can now elect to deduct up to 100 percent of your AGI (increased from 60 percent).

Interested in corporate giving?

The AGI limit for cash contributions was also increased for corporate donors. Corporations can now deduct up to 25 percent of taxable income (increased from 10 percent).

Not itemizing?

The CARES Act allows for an additional, “above-the-line” deduction for charitable gifts made in cash of up to \$300. If you are not itemizing on your 2020 taxes, you can claim this new deduction.

Wondering about your Giving Account?

Both of these new incentives apply only to cash contributions to public charities and do not apply to contributions to supporting organizations or public charities that sponsor donor-advised funds. However, there have been no changes to existing deductions for contributions made into a donor-advised fund like your Giving Account. This means you are still able to deduct up to 60 percent AGI in cash and up to 30 percent AGI in appreciated assets contributed to a donor-advised fund.

Existing carry-over rules still apply, so if your donations in 2020 exceed your AGI deduction limits, you may carry forward excess deductions for up to five subsequent tax years. As always, donors should consult with their tax and legal advisors when considering their charitable giving.



What about IRA Qualified Charitable Distributions (QCD)?

The CARES Act did not change the rules around the QCD, which allows individuals over 70½ years old to donate up to \$100,000 in IRA assets directly to charity¹ annually, without taking the distribution into taxable income.

However, remember that under the CARES Act an individual can elect to deduct 100 percent of their AGI for cash charitable contributions. This effectively affords individuals over 59½ years old the benefits similar to a QCD; they can take a cash distribution from their IRA, contribute the cash to charity, and may completely offset tax attributable to the distribution by taking a charitable deduction in an amount up to 100 percent of their AGI for the tax year.

If you're planning a large donation in 2020, this may be a smart strategy as long as you are between the ages of 59½ and 70½ and are not dependent on existing retirement funds.

1 – Sponsoring organizations with donor-advised fund programs are not qualifying charities for QCDs.

The tax information provided is general and educational in nature and should not be construed as legal or tax advice. Fidelity Charitable does not provide legal or tax advice. Content provided relates to taxation at the federal level only. Charitable deductions at the federal level are available only if you itemize deductions. Rules and regulations regarding tax deductions for charitable giving vary at the state level, and laws of a specific state or laws relevant to a particular situation may affect the applicability, accuracy, or completeness of the information provided. As a result, Fidelity Charitable cannot guarantee that such information is accurate, complete, or timely. Tax laws and regulations are complex and subject to change, and changes in them may have a material impact on pre- and/or after-tax results. Fidelity Charitable makes no warranties with regard to such information or results obtained by its use. Fidelity Charitable disclaims any liability arising out of your use of, or any tax position taken in reliance on, such information. Always consult an attorney or tax professional regarding your specific legal or tax situation.

Our heartfelt thanks for our generous donors of \$1,000 or more during our 2019 Fiscal Year (October 1, 2018-September 30, 2019)

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CalWest Rain
Cedar Avenue Recycling and Transfer Station
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Central Valley Community Foundation
Chapel of the Light
Charros Unidos, Inc
College of Health and Human Services
Colorado Grill
Community Foundation of Merced County
Community Regional Medical Centers
Dalena Farms, Inc
Dan Habib Farms

Dan Souza Family Fund
Darden Architects
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Delta Care Rx
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Derco Associates, Inc
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Domus Mitis Foundation
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Fashion Furniture
Fresno County Cabrillo Civic Club #10
Fresno Lexus
Fresno Valves & Castings, Inc
Good Guys Tire
Granville Foundation
Guarantee Goodwill Network
Gusmer Enterprises, Inc
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Hospice Source
Hot Rods Fresno
HUB International Limited
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Isnardi Foundation
J.D. Ostdiek Insurance
Jim Manning Dodge, Inc
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Kaiser Permanente
Kathryn M Elliott Trust
Leon S Peters Foundation, Inc
Mad Duck Craft Brewing Co
Martha J Waller Trust
Mid-Valley Labor Services, Inc
Neptune Society of Central California
Network For Good
New Hope Community Church of Clovis
Noble Credit Union
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Palo Hills Foundation
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Nurse and the Midwife**



TO COME