

NEWS AND ANNUAL REPORT

FISCAL YEAR 2017

Spring 2018

Creating a Lasting Legacy

David and Marie established a "Hospice Home Fund" which pays for the holiday meals and other needs of the Hinds Hospice Home. They continue to support the fund by making gifts from David's IRA. According to Marie, "It was a small way to make a huge difference now and in the future."

Qualified Charitable Distributions

When David turned 70 and ½, he took advantage of tax rules allowing those with Individual Retirement Accounts ("IRA's") to avoid reporting taxable income from an annual Required Minimum Distribution by opting instead to transfer up to \$100,000 directly to a qualified charity. This technique, known as a making a "Qualified Charitable Distribution," has allowed Marie and David to turn a potential tax liability into support for the Hinds Hospice Mission to ease suffering.

To learn more, call Lynne Pietz, Executive Director, Development at (559) 317-6024.

Making a Difference

A Cherished Tradition Continues at the Hinds Hospice Home



For almost forty years, the Hinds Hospice Home has welcomed families who gather to spend what may be a final holiday with a loved one. It's common for those special days to make hospice families reminisce about happier, healthier holidays. No one wants to be at a hospice home. No one wants sickness or loss. It's challenging to contemplate what may be a final Easter, or a final Christmas. Even the "smaller"



holidays like Independence Day or Valentine's Day can be a harsh reminder of the finality of losing someone you love.

In an effort to make these difficult days easier, for decades, Nancy Hinds personally prepared holiday meals in the Hospice Home. Her hope was that the wonderful smell of a meal cooking would provide some comfort. "When families, friends and caregivers share a holiday meal, they not only share wonderful food, but they are given the opportunity to connect, commune, reminisce and to draw strength from one another," said Nancy. Over the years, many families have recounted experiencing their most meaningful holiday moments together over a meal at the Hospice Home.

Nancy is now retired, but the holiday meal tradition lives on thanks to the efforts of Hinds Hospice CEO Amy Tobin, and in part, to a local couple with strong ties to the Hospice Home. Amy had the drive to continue the tradition, and "Marie" and her husband "David" (who prefer that their real names not be used) found a unique way to fund the meals for future holidays. "We love Hinds Hospice, and the holiday meals are a magnificent tradition. It is important to us that the program continues," said Marie. Thanks to their incredible generosity, the meals are entirely funded, and families will continue to find comfort. The legacy that David and Marie are building for the Hinds Hospice Home will live on long after they are gone as well. Amy Tobin says "We can't



Amy Tobin

thank this family enough, and we salute and thank them for the difference they are making."

You too may be able to make an enduring difference at Hinds Hospice. If you would like to learn more about how David and Marie created a lasting legacy, see the box on the left, or call Lynne Pietz, Executive Director, Development at Hinds Hospice at (559) 317-6024.

Thank you to everyone who made last year so special. Our volunteers who gave so much of their time and love, everyone who came to our events and supported our mission with such enthusiasm, those who bought a record number of Granville Home of Hope tickets, those who donated and shopped at our thrift stores, and so, so many who gave precious gifts in memory of their loved ones. Thank you one, and all.





Amy Tobin, Scott Hinds Hospice CEO Boar

Scott Shimamoto, Board Chair As Hinds Hospice seeks a new CEO, and we both transition out of our rolls in 2018, we offer a joint "state of the agency" message with the FY 2017 annual report. Volunteer

and executive leadership are working together to protect the Hinds Hospice mission and core values during this important time of transition. More people than ever need hospice as the population ages. We are honored that so many families select Hinds Hospice from as many as 15 local competitors. To meet this growing need, we are pursuing a strategic goal to expand access, recruiting new nurses to serve adults and children each day in Fresno, Madera & Merced Counties. Expansion of our teams has allowed us to care for up to 270 patients in a single day – an all-time high for our agency without compromising our quality of care. In addition, we share news of other exciting ways in which we are "expanding access" for communities we serve:

- In response to the growing need for hospice care, we have completed a feasibility study for expanding our inpatient care beyond our current six-bed capacity. Our board will discuss expansion opportunities in the coming months.
- The waiting list for our Hinds Kids pediatric concurrent care program is shrinking! Generous support by the Fansler Foundation has enabled expansion of our pediatric team, supporting care for 30-35 chronically ill children each day with capacity to care for up to 40. We are still the only hospice in our region regularly serving chronically ill children.
- Our Intake Department is strengthening our admissions process, increasing our responsiveness. New patients are typically admitted within 24 hours.
- We are starting a pilot program of at-home adult palliative (comfort) care for a small group of chronically ill patients through a new partnership with Healthnet, an insurance provider. In the future, we hope to expand this new service pathway to others, bringing "hospice-like" care to those receiving curative treatments.

Finally, we share our annual listing of donors with deep gratitude to <u>everyone</u> that supports our mission with priceless gifts of time, talent and treasure. Our appreciation does not just extend to those that make monetary gifts. We are constantly amazed at the 350+ humble heroes, including our Board, that work tirelessly in almost every area of our operations as volunteers. To *everyone* who has made a difference – not just our volunteers - we offer Nancy Hinds' simple words of gratitude: "We cannot do what we do without you." Thank you, Amy and Scott.



Medical Director Tegest Hailu, MD. is proud to welcome Dr. Parminder Sidhu to the Hinds Hospice physician team. Dr. Sidhu manages palliative care for Mercy Medical Center and now also oversees Hinds Hospice's outpatient hospice care in Merced for 30-35 patients each day. We expect to be serving up to 40 patients

Dr. Sidhu

per day very soon. This is a new high for this satellite service.

Statement of Financial Position For Fiscal Year 2017

(October 1, 2016-September 30, 2017)

Total Current Assets	\$3,499,363
Property and Equipment, Net	\$4,677,140
Investment Securities	\$4,203,826
Other Assets	\$703,642
Total Assets	13,083,971
Current Liabilities	\$1,788,557
Long-Term Capital Lease Obligations	\$41,581
Unrestricted Net Assets	\$8,294,971
Temporarily Restricted Net Assets	\$1,199,188
Mortgage Payable	\$1,759,674
Total Liabilities and Net Assets	\$11,810,343

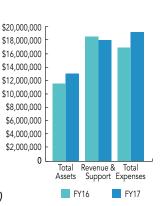
Revenue, Support and Expenses For Fiscal Year 2017

(October 1, 2016-September 30, 2017)

Revenue and Support	18,727,445
Patient Revenues Net (Medicare, etc.)	83% 🗖
Donations and Memorials	13.5% 🗖
Investment Income	2.4%
Rental Income	1.0% 🔳
Other Operating Revenue	.06%
Thrift Store Revenue	.01%
Expenses	17,531,307
Patient Care	88% 🗖
General and Administration	6% 🗖
Fundraising	3% 🗖
HCPI	3% 🗖
REVENUE AND SUPPORT	EXPENSES
83% 13.5% 2.4% .01% .06%	88% 6% 3% 3%
Number of Patients Served Days of Patient Care	1,213 85,144

	1,210
Days of Patient Care	85,144
Charity Care	\$48,774

Hinds Hospice is a 501 (c) (3) charitable organization and operates on partial reimbursement from private health plans, and relies heavily on donations from its communities served and its Thrift Stores to meet existing needs. Hinds Hospice complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.



Our heartfelt thanks for our generous donors of \$1,000 or more during our 2017 Fiscal Year (October 1, 2016-September 30, 2017)

Business/Foundation Support

Adeline E Ritchie Charitable Trust Aetna Foundation Inc. American Ambulance American Endowment Foundation Andrew Gomez Dream Foundation AT&T Employee Giving Campaign Baker Manock & Jensen PC Briscoe Family Foundation Buggy Shower Car Wash, Inc. Bulrad Enterprises Inc. California Credit Debit Card Tying Case California State University Fresno Foundation CalWest Rain Central California Faculty Medical Group Central California Women's Conference Central Valley Community Foundation Chapel of the Light Clovis Community Medical Center Committee of 15 Community Foundation of Merced County Dalena Farms Inc. Dan Habib Farms Darden Architects DaVita Inc. DeMera DeMera Cameron LLP Der Manouel Insurance & Financial Services Inc. Derrel's Mini Storage Inc DiBuduo & DeFendis Insurance Brokers IIC Dumont Printing Educational Employees Credit Union Eye-Q Vision Care Fansler Foundation Fidelity Charitable Gift Fund Fresno County Cabrillo Civic Club #10 Fresno Transportation Club, Inc. Fresno Valves & Castings Inc Give With Liberty Employee Donations Granville Foundation Hospice Source Hot Rods Fresno **Hughes** Communications J.D. Ostdiek Insurance Law Offices of Wagner, Jones, Kopfman & Artenian LLP LPL Financial Mary Margaret Sullivan Foundation Miramonte Sanitation, Inc. Neptune Society of Central California New Hope Community Church of Clovis Noble Credit Union North Fresno Rotary Club PG&E Corporation Foundation PG&E Employee Giving Phi Beta Psi Sorority, Delta Zeta Chapter Price Paige & Company RBC Right At Home, Inc. **Riley Chaney Farms** Rotary Club of Fresno Foundation Selma High School Dugout Club

Sequoia Brewery Co, LLC

Sequoia Brewing Company Simonian Farms Smittcamp Family Foundation Solar Negotiators, Inc. Soroptimist International of Merced Stellar Distributing, Inc. Steve Moore Farms TCM Investments LP Terra Linda Farms The Benevity Community Impact Fund The Niner Foundation UBS Financial Services, Inc. Ultra Gro Plant Food Co. United Therapy, Inc. United Way California Capital Region United Way of Fresno and Madera Counties Valley Children's Healthcare Valley Iron, Inc. Wayne H Towne Family Foundation Westamerica Bank Whitehurst Sullivan Burns & Blair Chapel Wiebe Hinton Hambalek LLP Zenith Insurance Company

Individual Support

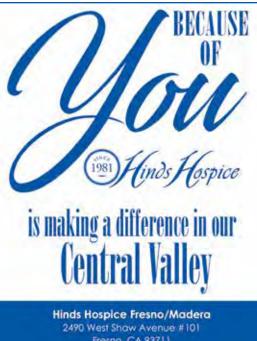
Matthew and Patricia Abercrombie Dr. and Mrs. Beni A. Adeniji Tracey and Joe Aleman D Diane Anderson Nora Aramburu Taro Asami Rod Avedikian Greg and Penny Baxter Mr. and Mrs. Thomas Beggs Michelle Bible Clayton Blanton W Ray Blevins, D.D.S. James and Diana Brooks Mark and Janet Cameron Larry and Judy Caspel Michael and Laura Chielpegian Janet and Lance Chisholm Leah Cole Joseph F. Dalena Les and Lerri Deedon **Emil DePrima** Dorothy Doss **Richard Downs** Craig and Michelle Duerr Pamela Economides Sahag and Mary Egoian John and Lucretia Emmett John and Violet Esau Nancy Escobedo Leonard Carrillo Dr. James M. Felser Robert Fena Shirley Fisher Charles and Janet Fletcher Kristi and Kenneth Foster Martha and Mark Frantz Laurel Friesen Kim R. Garcia James and Irene Gardner Kathleen and William Gorman Dr. and Mrs. William Grabe

Cynthia Grier Mark and Susan Grossi Donald E. Gumz Dr. Tegest F. Hailu Heather Hammack Mitchell Hatai John Heberger **Rick Heinrich** Harold and Christi Helbock Dennis and Melinda Hirakawa David and Bonnie Holden Pat Horn Jeremy and Allison Hughes Sergio and Carmen Ilic Norman Jorgensen LuAnn Joy Madeline Kasabian Ed and Jeanne Kashian James Kaufmann Dennis and Gyl Keiser Radini Kelton Jacquelyn Kivley Cindy Kuckenbaker Carolyn Larson Junella Latona Ronlee Joan C. LeRoux Steve Lindstrom Keith and Molly Littlefield Betty Logoluso Janet Loring Larry B. Lowder Samuel and Linda Lucido Rosalinda Mansfield Sandra and Timothy Marsh Donald A. Martin James and Jeannette Martin Matty Matoian Peggy W. May Warren McEwen Dr. and Mrs. Larry M. Miller Dr. Nazzi Mojibi Waldrop and Frank Waldrop Bruce and Lucina Myers Patricia L. Nash Linda Nickel-Bohlken J. D. Northway, M.D. John and Ersilia Norton Ken and Lorraine Olszowy Charles and Patricia Oren Ronald and Kathi O'Rourke Jane and James Parsons Larry and Jean Patten **Ronald Paul** Tom and Virginia Pedreira Dr. and Mrs. Jeffrey Pietz Patricia and Richard Porter Peggy and Terry Priest Kay and James Provost Marilyn and Glen Ream Kay Reese Sam and Betsy Reeves Derrel A. Ridenour Michael and Rebecca Russler Dale and Charlene Samuelian Dorothy L. Sanders Paulette Satterberg

Nona Scheid Jack Shafer Daniel and Joyce Souza Stanley L. Spano Richard and Karen Spencer Ray and Mary Lou Steele Elena Stefanopoulos Pagona Stefanopoulos Donald and Betty Stewart Den and Sandy Stubblefield Dr. Charles G. Summers Bonnie Tanner Richard B. Templeton Keith and Catherine Thomsen John and Carlene Tinker Amy and Richard Tobin Bradley C. Towers Theresa Urrutia Mary Jo Vernava Mary C. Viancourt Severiano Vizcarra Jim and Terri Walls Ken and Sharon Walls Richard and Diane Watters Jack Westmoreland Dan and Virginia Whistler Kimberly and Frederick Wilson Steven Wilson Joseph and Cynthia Yraceburu Janet Zoller

> **Hinds Hospice Board of Directors** Syl Bryan, MD Chris DaSilva **Bobby Fena, SIOR** Cathy Frost Bill Grabe, D.D.S. David Holden LuAnn Joy, RN Gene Kallsen, MD Stacy A. Manning, DNP. MSN. NP-C Christopher Mariscotti Mark Poochigan, ESQ Toni M. Porter, CPA, MST, AEP Jim Martin Scott Shimamoto, PharmD Dennis Stubblefield, CLU

Rod Thornton, CLU, ChFC, RICP



2490 West Shaw Avenue #101 Fresno, CA 93711 Main: (559) 226-5683 Intake and Referral: (559) 317-6010

Hinds Hospice Merced 410 West Main Street Merced, CA 95340 Main: (209) 383-3123 Intake and Reterral: (559) 317-6010 www.hindshospice.org

1981 Honoring the Journey

2490 West Shaw Avenue, Suite 101 Fresno, California 93711



Volunteer Thank You Dinner



Thank You Volunteers!



Nancy Hinds and Myrna Stone



Jackie Taggart, Nancy Bienville and Nicki Tempesta



Genevieve Hopkins an Robert Simmons



Matt Mazzei and Kathi O'Rourke



Sonia Regalado, Linda Gruver, Susan Haskell and <u>Jane Hidy</u>



Gladys Martinez and Tina Jack

Dianne Bane and Gail Jamison

